

**The Circuit Court for Prince George's County, Maryland authorized this notice.**  
***This is not a solicitation from a lawyer.***

**Why Am I Receiving This Notice?** You are receiving this notice because you have been identified as a potential Plaintiff Class Member in a class action lawsuit. In this suit a Plaintiff Class Representative filed a lawsuit in the Circuit Court for Prince George's County against a utility billing company called Conservice, LLC ("Conservice"). The lawsuit is titled *Headen v. Conservice, LLC*, Case No. CAL20-19314 (the "Lawsuit"). Conservice does not admit to any wrongdoing, but has agreed to resolve and settle the Lawsuit. A PROPOSED SETTLEMENT OF THE LAWSUIT MAY AFFECT YOUR LEGAL RIGHTS.

**What Is The Lawsuit About?** The Lawsuit claims that Conservice acted as a collection agency without a collection agency license under Maryland law and charged Administrative Fees to Class members for doing so in violation of Maryland law, and also claims that a class action to address these issues can be maintained in court. Conservice believes these claims are wrong and believes that it acted in accordance with Maryland law. The Court has not made any final decision on these claims.

**What Is the Proposed Settlement?** Conservice has agreed to pay \$2,500,000.00 into a common fund (the "Common Fund"). The Common Fund will be used to pay the expenses of administering the settlement and notice to Class members, to pay Class counsel's expenses and up to 40% of the Common Fund in Court-approved attorney's fees, and to pay up to \$15,000 in a Court-approved service payment to the Named Plaintiff, Brigitte Headen. After deduction of those amounts, the Common Fund will be used to make equal payments to all Class Members who file valid claims. In order to make a valid claim, Class Members will have to choose whether to receive their settlement payment in the form of a paper check, or in the form of an electronic debit or gift card. Conservice has represented that the Class includes approximately 107,000 persons. The amount of the settlement payment to Class Members who make valid claims will depend on how many valid claims are made. Class Members may file claims by visiting [www.conserviceclassaction.com](http://www.conserviceclassaction.com), or by calling the Settlement Administrator at 1-866-274-4004 to request a paper Claim Form.

**How Do I Know if I am a Class Member?** You are a Class Member if Conservice sent you a bill, concerning a Maryland residence, which included a service fee, during the period beginning December 8, 2017 and ending on September 2, 2022. Excluded from the Class are all employees, officers and directors of Conservice and its parent or subsidiary companies and predecessors and successors, and all employees of the Court.

**Do I Have a Lawyer in This Case?** The Court has appointed Gordon, Wolf & Carney, Chtd. to represent Class Members as Class counsel. Class counsel will ask the Court to approve payment of up to 40% of the Common Fund for attorneys' fees, plus expenses.

**What Do I Need to Do Now?** If this Class Notice is addressed to you, and you wish to obtain benefits from this Settlement, you need to file a Claim Form. To file a Claim Form, you should visit [www.conserviceclassaction.com](http://www.conserviceclassaction.com), or call the Settlement Administrator at 1-866-274-4004. IF YOU DO NOT FILE A VALID CLAIM FORM ON OR BEFORE FEBRUARY 9, 2023, YOU WILL NOT RECEIVE ANY MONEY FROM THIS SETTLEMENT. If you wish to opt out of this Settlement or object to this Settlement, you must opt out or object on or before December 16, 2022 as described in the detailed Class Notice. (See Where Can I Get More Information? below). Unless you opt out, you are staying in the Class, and that means that you can't sue, continue to sue, or be part of any other lawsuit against Conservice asserting claims that were asserted or could have been asserted in the Lawsuit. It also means that all of the Court's orders will apply to you and legally bind you. The Settlement does not relieve you of any otherwise existing obligation to pay any amounts billed by Conservice.

**Where Can I Get More Information?** You can obtain a detailed notice about the Lawsuit and other important court documents at [www.conserviceclassaction.com](http://www.conserviceclassaction.com), or by calling the Settlement Administrator at 1-866-274-4004 or by writing to: *Headen v. Conservice* Settlement Administrator, c/o Strategic Claims Services, P.O. Box 230, Media, PA 19063